



Acorn to Oak Professional Development Training

Terms and Conditions

Mission Statement

“Acorn to Oak” courses aim to provide professional development, delivered by practising countryside management professionals, for those who wish to improve and develop their skills and knowledge in the practical elements that form the basis for managing the countryside for recreation, education and conservation.

Bookings

Bookings need to be confirmed in writing using the booking form provided, enclosing a cheque for the full amount or, in the case of bookings from public or voluntary sector bodies, an official order. Cheques should be made payable to “Countryside Management Services (UK) Ltd”. Bookings can be made by e-mail if followed by the official order, as above, in seven days.

Cancellations

All cancellations must be received in writing. A full refund will be given for cancellations received 41 days or more prior to the course start date. A 50% refund will be given on cancellations received from 40 to 15 days prior to the course start date. No refunds will be given on cancellations made within 14 days of the course start date.

Changes to course content

We reserve the right to alter the details or content any course within the programme but will notify participants of any substantial changes likely to materially effect the content of a specific course. Full refunds will be given if the proposed changes are not acceptable to the participant or if the course has to be cancelled.

Contact details

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